

Still have questions?

Our customer service representatives will be happy to help you:

Schlaue Nummer 0 180 6/50 40 30

(€0.20/call when calling via German land line; mobile phone max. €0.60/call)

Online timetable information

www.vrr.de

Verkehrsverbund Rhein-Ruhr

Augustastraße 1

45879 Gelsenkirchen

Your Verkehrsverbund Rhein-Ruhr
wishes you a pleasant journey!



**Mobile timetables and
ticket purchase online
with the VRR app**

2018

BärenTicket



**Subscription
application
in this brochure**



BärenTicket

The convenient subscription ticket
for those 60 and over



BärenTicket

The BärenTicket is only available as a subscription pass for those aged 60 or older.

Pass features	around the clock 	validity throughout the VRR operating area	1st class	Around the clock bicycle transport 
BärenTicket	✓	✓	✓	✓

The BärenTicket is a personal pass and is only valid with a photo ID.

Fare category

BärenTicket	D
per month	86,70
per day**	2,85

**Average based on the price of a BärenTicket as an annual subscription.

Prices in euros

Overview of fare category D on pages 4 and 5





AboLust

Our small gift for your loyalty

With AboLust, enrich your leisure time and discover worthwhile destinations in the region. As a holder of a subscription pass you will receive exclusive offers and rebates from numerous cultural and leisure providers within the VRR transport area. With a little bit of luck you might also win attractive prizes from our AboLust prize draws.

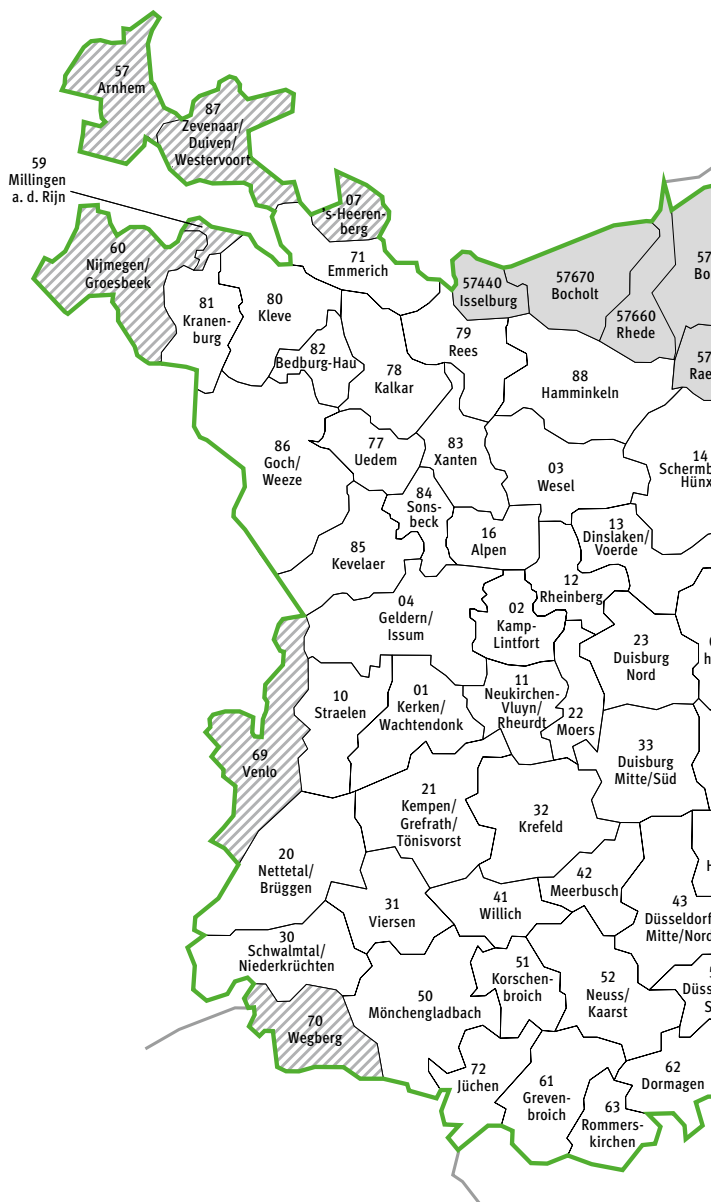



		Extras	
		M – F after 7 p.m.; all day long on weekends and public holidays*	
Mobility guarantee		No extra charge for accompanying passengers, up to:	
up to € 25 between 5 a.m. and 8 p.m.; up to € 50 between 8 p.m. and 5 a.m.	up to € 50 around the clock	1 adult 	3 children (6 – 14 years) 
	✓	✓	✓


*until 3 a.m. on the following day

With my BärenTicket, my friend and I can go together to a Bingo night each Wednesday!

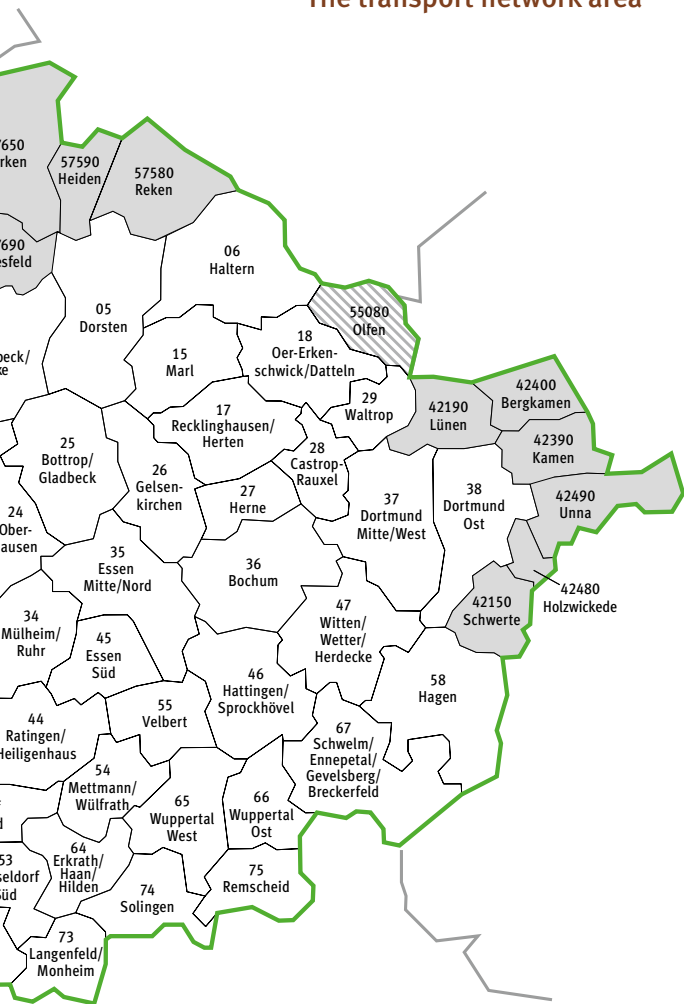





 VRR fare valid only on certain lines and only for through-transit.

 VRR fare valid on all lines, but only for through-transit.
KombiTickets are not valid.

The transport network area



 VRR fare valid on all lines, but only for through-transit.

 Price Category D

Bicycle transport

In general, the transport company will gladly transport your bicycle as well. However, in the interests of all passengers, this may depend on the time of day, the volume of passengers and the space available. Please familiarise yourself in advance with the applicable carry-on regulations of your transport company.



Subscription terms & conditions

You may view the complete subscription terms & conditions as well as our conditions of transport and fare conditions in the Customer Center or online at www.vrr.de.



Mobility guarantee

We always strive to bring you to your destination on time. However, if we are unable to do this due to traffic, illegal parking or malfunctions of vehicles and operating equipment, you can take advantage of our mobility guarantee. This is valid for all VRR and NRW tickets.



It applies if the transport you have chosen departs from the stop 20 minutes later than indicated on the schedule and no other obvious bus or rail alternative exists. If you end up needing to take an IC/EC, ICE or taxi to complete your journey, we will reimburse you for a portion of the additional costs incurred.

As a Ticket2000 or BärenTicket customer, you will receive up to 50 euros for the day. If you use another ticket, we will reimburse you with 25 euros for trips between 5 a.m. and 8 p.m. For trips between 8 p.m. and 5 a.m., the amount increases to 50 euros.

5 a.m. until 8 p.m.

 = 25,- 

8 p.m. until 5 a.m.

 = 50,- 

All you need to do is submit an application to your transport company within 14 days of the delay incident. You can obtain the form for this at your customer centre or as a download at www.vrr.de.