

2022

Fares & prices

For regular or occasional rides



www.vrr.de



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Dear Customers,

The transport association Verkehrsverbund Rhein-Ruhr (VRR) and its various affiliated transport companies provide you with a coordinated transport schedule and offer tickets, passes and services that fit your individual needs.

With this brochure, we would like to introduce you to our range of tickets and passes – regardless of whether you use local public transport frequently or whether you only occasionally wish to take the bus or train. You can find out which fare categories the various tickets and passes are valid for, and on pages 18 and 19 there is an overview of the VRR operating area. So that you always know who to contact in case you have a question or issue regarding local public transport, we have provided you with the contact information for all of the municipal and rail transport companies that make up the VRR network on the last pages of this brochure.





We wish you safe and happy travels on our buses and trains!

Tickets for regular rides

Ticket2000

This pass is available on a subscription basis or as a monthly ticket.

Pass features	Around the clock in the selected zone of validity or from 9 a.m. 	Optionally transferable to another person	Around the clock bicycle transport 
Ticket2000	✓	✓	✓

The Ticket2000 is available as a personal pass or as a transferable pass. The 9-a.-m.-monthly and subscription tickets are valid before 9 a.m. already on weekends and holidays.

Fare categories

Ticket2000	A1	A2
Monthly pass**	82,20	87,00
Subscription pass	72,57	76,84
Subscription savings per month/year***	9,63/115,56	10,16/121,92
9 a.m. monthly pass**	61,50	64,80
9 a.m. subscription pass	54,29	57,21
Subscription savings per month/year***	7,21/86,52	7,59/91,08



**Available online as a 30-day pass with a flexible starting date.

***Savings of a Ticket2000 annual subscription as compared to a monthly ticket.

Bicycle transport within the extended travel zone on working days before 7 p.m.



Have you already got a Ticket2000 for fare categories A through C and would you like to take your bicycle with you on weekdays before 7 p.m. in the extended travel zone? You then need an additional ticket (ZusatzTicket) and a bicycle ticket (FahrradTicket) – the ZusatzTicket for extending the application to the network area, and the FahrradTicket for your bike. By the way: Your FahrradTicket is valid for 24 hours after validation.

		Extras	
		M – F after 7 p.m.; all day long on weekends and public holidays*	
Mobility guarantee (See page 31)	validity throughout the VRR operating area	No extra charge for accompanying passengers, up to:	
Up to EUR 60 around the clock		1 adult 	3 children (6 – 14 years) 
✓	✓	✓	✓

*until 3 a.m. on the following day




A3	B	C	D
90,80	126,90	167,30	209,30
80,16	112,09	147,74	184,80
10,64/127,68	14,81/177,72	19,56/234,72	24,50/294,00
67,50	96,70	126,00	158,80
59,64	85,41	111,24	140,21
7,86/94,32	11,29/135,48	14,76/177,12	18,59/223,08

An overview of the fare categories can be found on pages 18 and 19
Prices in euros per month



Ticket1000

This pass is available on a subscription basis or as a monthly ticket.

Pass features	Around the clock in the selected zone of validity or from 9 a.m. 	Optionally transferable to another person	Around the clock bicycle transport 
Ticket1000		–	–

The Ticket1000 is a personal pass and is only valid with a photo ID. The 9-a.-m.-monthly and subscription tickets are valid before 9 a.m. already on weekends and holidays.

Fare categories

Ticket1000	A1	A2
Monthly pass**	72,40	76,90
Subscription pass	63,95	67,91
Subscription savings per month/year***	8,45/101,40	8,99/107,88
9 a.m. monthly pass**	53,90	57,20
9 a.m. subscription pass	47,60	50,48
Subscription savings per month/year***	6,30/75,60	6,72/80,64



**Available online as a 30-day pass with a flexible starting date.

***Savings of a Ticket1000 annual subscription as compared to a monthly ticket.

A ticket for your bike



Would you like to take your bike with you on buses and trains? You will need one FahrradTicket per bicycle. By the way: Your FahrradTicket is valid for 24 hours after validation.

		Extras	
		M – F after 7 p.m.; all day long on weekends and public holidays*	
Mobility guarantee (See page 31)	validity throughout the VRR operating area	No extra charge for accompanying passengers, up to:	
Up to EUR 30 from 5 a.m. to 8 p.m.; up to EUR 60 from 8 p.m. to 5 a.m.		1 adult 	3 children (6 – 14 years) 
✓	–	–	✓

*until 3 a.m. on the following day







A3	B	C	D
80,50	115,50	156,20	193,50
71,13	101,99	137,92	170,93
9,37/112,44	13,51/162,12	18,28/219,36	22,57/270,84
59,70	85,80	115,50	145,10
52,77	75,81	101,99	128,13
6,93/83,16	9,99/119,88	13,51/162,12	16,97/203,64

An overview of the fare categories can be found on pages 18 and 19
Prices in euros per month



BärenTicket

The BärenTicket is available as a subscription pass for those aged 60 or older.

Pass features	around the clock 	validity throughout the VRR operating area	1st class	Around the clock bicycle transport 
BärenTicket				

The BärenTicket is a personal pass and is only valid with a photo ID.

Fare category

BärenTicket	D
per month	92,90
per day**	3,05

**Average based on the monthly price of a BärenTicket as an annual subscription.



Prices in euros per month

Overview of fare category D on pages 18 and 19

AboLust

Thank you for your loyalty

AboLust-Online will enrich your free time and let you discover rewarding excursion destinations in the region. As a subscriber, you can use exclusive offers and discounts from various leisure and culture providers from the VRR. Find all offers at www.abolust.de.




			Extras	
			M – F after 7 p.m.; all day long on weekends and public holidays*	
Mobility guarantee (See page 31)			No extra charge for accompanying passengers, up to:	
Up to EUR 60 around the clock			1 adult 	3 children (6 – 14 years) 
✓			✓	✓

*until 3 a.m. on the following day



SchokoTicket

The SchokoTicket is available as a subscription tickets for pupils and students up to 25 years of age.

Pass features	Around the clock 	validity throughout the VRR operating area
SchokoTicket		

Fare category

SchokoTicket	D
Self-payer	38,00
Self-payer 3 rd contract	19,00
Self-payer from 4 th contract onwards	0,00

Overview of fare category D on pages 18 and 19

Prices in euros per month

How to receive a SchokoTicket for your child

If your child would like to use buses and trains to get to school and to get around in their free time, then the SchokoTicket is perfect for them. Simply fill out a subscription application and get it signed and stamped by your child's school. Hand over the completed application to your transport company, either in person at the Customer Centre or by post. The SchokoTicket will then be sent to you by post.

Your child can only receive the SchokoTicket if their school has an agreement with the local transport company.

Is your child more than 15 years old? Then we will need you to provide us with a certificate of school enrolment every year.

Mobility guarantee

(See page 31)

Up to EUR 30
from 5 a.m. to 8 p.m.;
up to EUR 60
from 8 p.m. to 5 a.m.



A ticket for your bike

Would your child like to take their bicycle with them on buses and trains? It will require a bicycle ticket (FahrradTicket). Find more information on page 16.



Please note: the SchokoTicket is a personal ticket and is only valid when used with a photo ID.

New: From now on, families whose children are not eligible for transport reimbursement by the school authority will also receive the SchokoTicket discount. Detailed information can be provided by your transport company.



YoungTicketPLUS

The YoungTicketPLUS is available as a subscription or a monthly ticket, as a chip card, and with some transport companies even on the Smartphone.

Pass features	around the clock 	validity throughout the VRR operating area	Around the clock bicycle transport 
YoungTicketPLUS	✓	✓	✓

The YoungTicketPLUS is a personal ticket and is only valid with a photo ID.

The YoungTicketPLUS is available to trainees, interns, and students from academies and universities who do not use a semester ticket.

Fare category

YoungTicketPLUS	D
YoungTicketPLUS (monthly student pass)	73,70
YoungTicketPLUS (subscription-based student pass)	62,95
Subscription savings per month/year **	10,75/129,00


**Savings of a YoungTicketPLUS annual subscription as compared to a monthly ticket.

Prices in euros per month

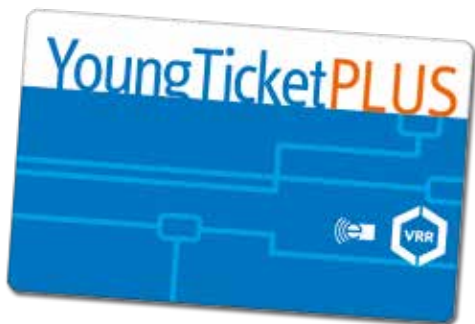
Overview of fare category D on pages 18 and 19

How to get your YoungTicketPLUS

If you would like to take the bus or train to get to your vocational school, workplace, or in your free time, then the YoungTicketPLUS is exactly the right thing for you. Simply fill out a subscription application and get it signed and stamped by your child's educational institution. Then hand over the completed application to your transport company, regardless of whether in person at the customer centre or by post. Your YoungTicketPLUS will then be sent to you by post.

Extras	
	M – F after 7 p.m.; all day long on weekends and public holidays*
Mobility guarantee (See page 31)	No extra charge for accompanying passengers, up to:
Up to EUR 30 from 5 a.m. to 8 p.m.; up to EUR 60 from 8 p.m. to 5 a.m.	1 person 
✓	✓

*until 3 a.m. on the following day



The NRWupgrade for your YoungTicketPLUS

As a YoungTicketPLUS subscriber, you can expand your YoungTicketPLUS subscription to cover rides throughout NRW for an additional 20.00 Euro per month with the NRWupgradeAzubi option.

Important: the rules for accompanying passengers for the YoungTicketPLUS are not extended to journeys across the whole of NRW. Your bicycle and one other person can only be taken with you within the VRR region.

For more information, go to www.youngticketplus.de.

Good reasons to purchase a subscribed pass

Can be cancelled at any time: You can terminate your subscription ticket at any time by the 15th of the month at the end of the month. If you terminate before the end of the first 12 months, a flat fee of 20.00 Euro will be charged. After the end of the first 12 months, there will be no subsequent charge anymore. The period of notice as of the 15th of the month at the end of the month shall, however, continue to apply.

- You can save hard cash compared to a regular monthly pass.
- You can save time by not having to buy individual tickets or wait in queues.



Overview of ticket features

Pass features	Around the clock (in the selected zone of validity 	Optionally transferable to another person	validity throughout the VRR operating area	1st class	around the clock Bicycle transport 
Ticket2000	✓ (or from 9 a.m.)	✓	–	–	✓
Ticket1000	✓ (or from 9 a.m.)	–	–	–	–
Bären-Ticket (senior pass)	✓	–	✓	✓	✓
Young-Ticket-PLUS (trainee pass)	✓	–	✓	–	✓
Schoko-Ticket (under 25 pass)	✓	–	✓	–	–

Subscription pass terms and conditions

You can view the full terms and conditions of subscription passes as well as our conditions of transport and fare conditions at the customer centre or online at www.vrr.de.

- Your subscription pass will be in the form of a chip card, meaning that you will never have to worry about forgetting to buy new monthly passes.
- You can travel at your leisure by bus or train, since your ticket will always be on you.
- You can change the fare category of your subscription ticket at no charge as needed.
- If you lose your chip card, we will quickly issue a replacement (subject to presentation of a photo ID and payment of a small processing fee).

		Extras		
		M – F after 7 p.m.; all day long on weekends and public holidays*		
Mobility guarantee (See page 31)		validity throughout the VRR operating area	No extra charge for accompanying passengers, up to:	
Up to EUR 30 from 5 a.m. to 8 p.m.; up to EUR 60 from 8 p.m. to 5 a.m.	Up to EUR 60 around the clock		1 person 	3 children (6 – 14 years) 
–	✓	✓	✓	✓
✓	–	–	–	✓
–	✓	–	✓	✓
✓	–	–	✓	–
✓	–	–	–	–

*until 3 a.m. on the following day

NEW: The FlexTickets. Learn more on page 24.

Add-on tickets

ZusatzTicket

The ZusatzTicket expands the validity of your pass (you need one ZusatzTicket for **each person, journey and supplemental use**).

ZusatzTicket (add-on ticket)	3,70
4-pack ZusatzTicket (add-on ticket)	13,40

Prices in euros

Ticket2000	Ticket1000	BärenTicket
<ul style="list-style-type: none">Monday through Friday before 7 p.m.: Expansion of the zone of validity to the entire VRR operating area	<ul style="list-style-type: none">Expansion of the zone of validity to the entire VRR operating area	
or	or	
<ul style="list-style-type: none">1st class travel	<ul style="list-style-type: none">1st class travel	

FahrradTicket

Take your bike with you anywhere in the VRR. Valid for 24 hours from validation.

FahrradTicket (bicycle ticket)	
for 24 hours	3,70

Prices in euros

1st class passes

Fare category	A/B	C/D
1st class single journey (ZusatzTicket / add-on ticket)	3,70	3,70
1st class monthly pass	49,00	87,45
1st class monthly pass as part of a subscription	43,28	77,21

Prices in euros

ZusatzTicket (add-on ticket): One ZusatzTicket each per ride will let you expand your time ticket to the entire transport network at the price levels A to C. As a Ticket2000- and Ticket1000-holder, one ZusatzTicket per ride will let you use 1st class compartments.

Ticket	YoungTicketPLUS	SchokoTicket
-	-	-
-	-	-

IC/EC surcharges

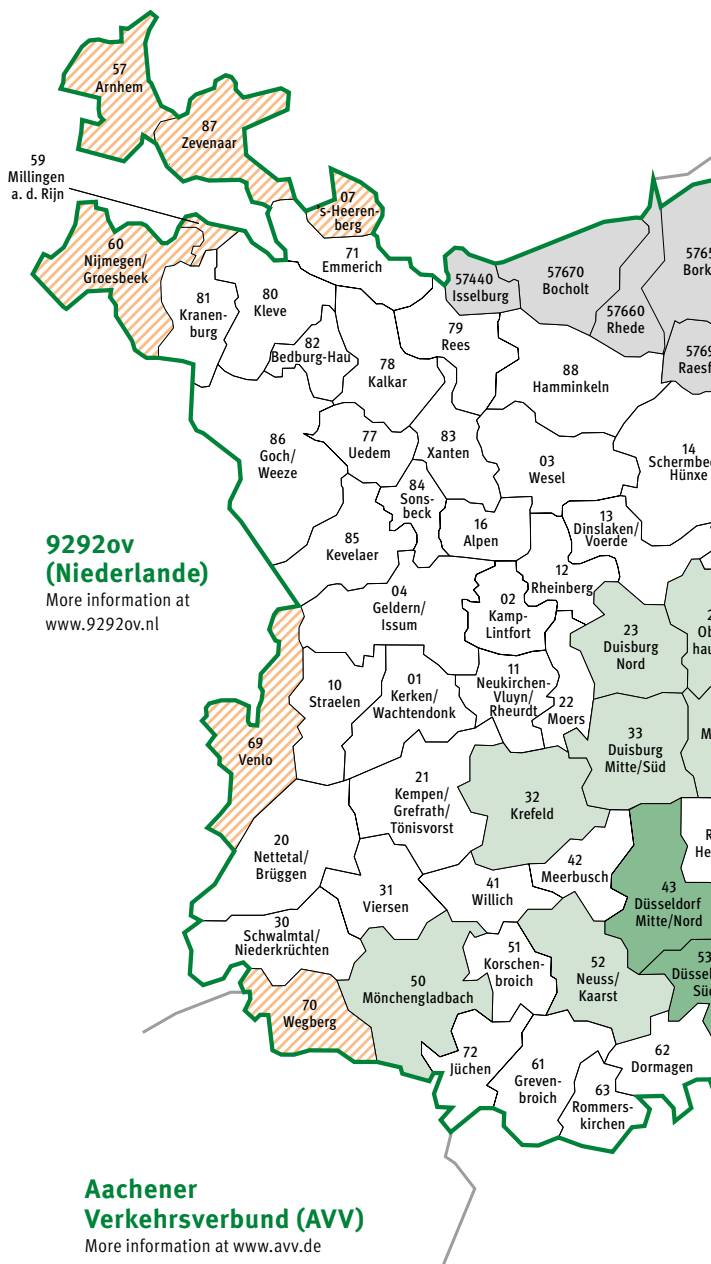
IC/EC monthly surcharge*	70,20
IC/EC monthly surcharge as part of a subscription*	59,60
IC/EC week surcharge*	22,50

*Expected to be valid 31.12.2022.

Prices in euros

You can find the IC/EC-surcharges in the travel centres of the DB and DB agencies, as well as in some VRR sales points.

VRR operating tariff area





VRR fares only valid on certain lines and only for through-transit.



VRR fares valid on all lines, but only for through-transit. KombiTickets not valid.

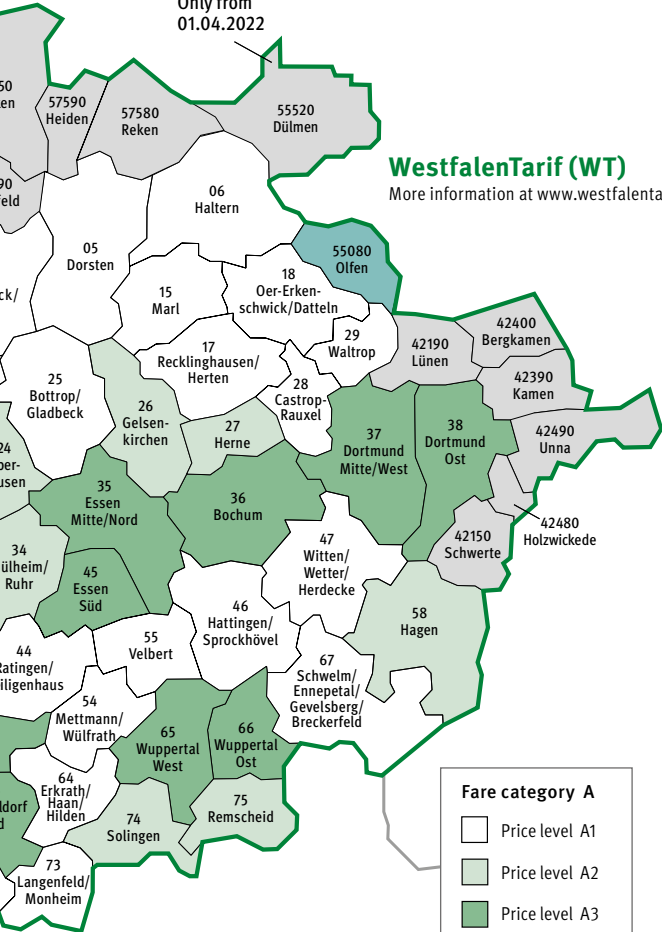


VRR fares valid on all lines, but only for through-transit.

Only from
01.04.2022

WestfalenTarif (WT)

More information at www.westfalentarif.de



Fare category A

Price level A1

Price level A2

Price level A3

Fare category D

Verkehrsverbund Rhein-Sieg (VRS)

More information at www.vrs.de

VRR fare categories

Short trips

With a Kurzstrecken-Ticket (short trip ticket) you can generally travel up to three stations or 1.5 kilometres away. They are valid for 20 minutes from the time of validation, and are exclusively for direct trips. You may only use short trip tickets in buses, trams and underground railways (U-Bahn), however not on regional express (RE) trains, regional (R) trains, or urban railways (S-Bahn).

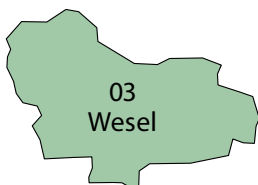
Fare category A

Fare category A is generally valid for trips within a city or town.

A1 in smaller cities and towns

A2 in eleven larger towns and cities with good public transport networks

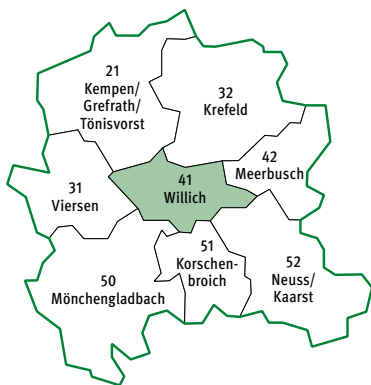
A3 in five large cities with very dense and high-quality local transport service



Example: Fare category A1 Wesel

Fare category B

In fare category B, select a central fare zone from which you can travel into the directly adjacent fare zones. Note that the central fare zone does not need to be the fare zone in which you reside. You could, for example, live in Krefeld, but choose Willich as your central tariff area.



Example: Fare category B with central fare zone Willich and bordering fare zones

Fare category C

Fare category C covers moderate travel distances. You can choose between 19 different regions within the VRR network.



Example: Fare category C with region no. 15

Fare category D

With tickets of fare category D, you can travel anywhere within the entire VRR network.

Overview of fare category D on pages 18 and 19.

Would you like to travel beyond the VRR network area?
On pages 25 through 28 you can inform yourself about tickets for all of NRW as well as the EinfachWeiterTicket NRW.

Tickets for occasional rides

EinzelTicket (single ticket)

An EinzelTicket (single ticket) is valid in the respective zone of validity until the desired stop. You can change as many times as you like, but circular trips or return trips are not allowed. No changes are allowed for short trips.

4erTicket (4 trip ticket)

Valid for four individual journeys within the respective zone of validity until the desired stop. You can change as many times as you like, but circular trips or return trips are not allowed. No changes are allowed for short trips.

Fare categories

	Short trips	A	B	C	D
Period of validity from ticket validation	up to 20 min.	up to 90 min.	up to 2 hrs.	up to 3 hrs.	up to 5 hrs.

Fare categories

Ticket	Short trips	A1/A2	A3	B	C	D
EinzelTicket (single ticket) Adults	1,80	2,90	3,00	6,10	13,00	15,70
EinzelTicket (single ticket) Children	1,70					
4erTicket (4 trip ticket) Adults	6,30	11,00	11,00	23,10	48,20	57,50
4erTicket (4 trip ticket) Children	6,20					

Prices in euros

HappyHourTicket

With the HappyHourTicket, you can travel between 6 p.m. and 6 a.m. of the following morning as many times as you like on the buses and trains of the local public transport network. It is valid for one person exclusively within fare category A. You can purchase the HappyHourTicket online for **3.30 euros**.

24-/48-StundenTicket (24/48 hour pass)

With the 24-/48-StundenTicket (24/48 hour pass), you may travel on your own or in a group of up to five persons in all buses, railways and trains (2nd class) within the local public transport network. The pass is valid for 24 or alternatively 48 hours from ticket validation. Within this period you can travel as often as you like within your zone of validity. The 24-/48-StundenTicket (24/48 hour pass) pays for itself already after the third trip, in fare category D even after the second trip.

Fare categories

Ticket	A	B	C	D
24 hour pass (Price for one person)	7,30	15,00	25,80	30,50
24-hour ticket per additional person (up to 5 persons at most)	+ 3,60	+ 4,10	+ 4,80	+ 5,40
48 hour pass (Price for one person)	13,90	28,50	49,00	58,00
48-hour ticket per additional person (up to 5 persons at most)	+ 6,80	+ 7,80	+ 9,10	+ 10,20

Prices in euros

4-StundenTicket (4-hour-ticket)

With the 4-hour ticket, you can travel between 9 a.m. and 3 a.m. of the following day for four hours in an area within price levels A1, A2 or throughout Duisburg. The ticket is valid after validation for four hours on Saturday, Sundays and public holidays. The ticket costs **4.30 euros** and can be bought from any bus driver, in the customer centres of the transport companies, at the ticket vending machines, and online.

Further tickets for occasional rides

These tickets can only be purchased online.

Fare categories

Ticket	Kurzstrecke	A1	A2	A3	B	C	D
10 trip ticket	14,50	23,40	23,40	23,40	47,00	95,20	105,20
30 day pass Ticket1000*	–	72,40	76,90	80,50	115,50	156,20	193,50
30 day pass 9 o'clock Ticket1000 9 o'clock*	–	53,90	57,20	59,70	85,80	115,50	145,10
30 day pass Ticket2000	–	82,20	87,00	90,80	126,90	167,30	209,30
30 day pass 9 o'clock Ticket2000 9 o'clock	–	61,50	64,80	67,50	96,70	126,00	158,80

*Only available as a personal pass.

Prices in euros

FlexTickets

FlexTickets let you purchase discounted EinzelTickets in a price class to be chosen freely by you (other than short-distance) for a period of 30 days. Flex25 grants a discount of 25% for EinzelTickets. Flex35 offers a discount of 35%. You need a FlexTicket subscription for access to the discounted EinzelTickets. The FlexTickets are a strictly digital product that can be terminated every month. Apart from this, the basic fee, the EinzelTickets, and the FahrradTickets are personal tickets that cannot be transferred.

Subscription	Basic fee	Discount for EinzelTickets	Bicycle transport
Flex25	3,90	25 %	25 % discount for FahrradTicket
Flex35	8,90	35 %	Bicycle transport included

Tickets/passes for all of NRW

SchönerTagTicket NRW Single/5 persons

Do you want to enjoy travelling for an entire day throughout NRW without restrictions? With the SchönerTagTicket NRW Single, you can travel on any buses, railways and trains (2nd class) that are on the public local transport networks of North Rhine-Westphalia.

If you would prefer to travel around NRW as part of a group or with your family, the SchönerTagTicket 5 Person is the right choice for you. Up to five adults can travel for one day on public local transport networks throughout NRW. Individual travellers have the same option to travel with any number of their own children or grandchildren who are 14 years and younger, plus one additional person. The tickets are valid Monday through Friday from 9 a.m. until 3 a.m. of the following day on Saturdays, Sundays and on public holidays all day long.

SchöneFahrtTicket NRW

With the SchöneFahrtTicket NRW, from the time of validation you can travel for two hours on public local transport buses, railways and trains anywhere in NRW (2nd class). During this time you can travel as far as you like. You can change as many times as you wish, but circular trips and return trips are not allowed.

SchönerTagTicket NRW 5 persons (day pass)	45,70
SchönerTagTicket NRW Single (day pass)	30,60
SchöneFahrtTicket NRW Adult (2 hour ticket)	20,60
SchöneFahrtTicket NRW Child (2 hour ticket)	10,30

Prices in euros

You can get the SchönerTagTicket NRW (day ticket) and the SchöneFahrtTicket NRW (single ticket) anywhere in North Rhine-Westphalia, at any DB sales point, ticket vending machine, and in VRR customer centres, as well as in the customer centres of the VRR transport companies and online in the VRR App and the transport company apps, and sometimes even from the bus driver.

FahrradTagesTicket NRW (bicycle day pass)

Would you like to take your bicycle with you as you travel in NRW? Then the FahrradTagesTicket NRW (bicycle day pass) is the right choice for you. You can combine it with any ticket from the NRW tariff, time tickets, or tickets for occasional rides in the VRR.



FahrradTagesTicket NRW (bicycle day pass)	4,80
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Prices in euros

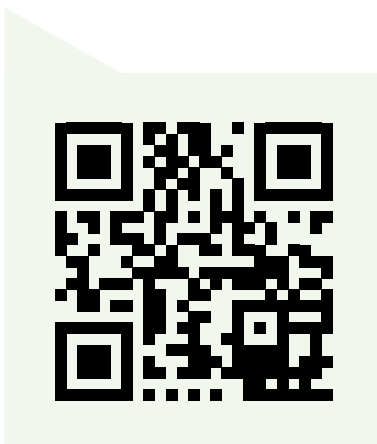
SchöneFerienTicket NRW (school holiday ticket)

Pupils and students who are under 21 years of age can explore all of NRW with the SchöneFerienTicket NRW (school holiday ticket). The ticket is valid in all of North Rhine Westphalia during the Easter, summer, autumn or Christmas school holidays in all public local transport buses, railways and trains (2nd class). If the school holiday begins on a Monday, the tickets can also be used for travel during the previous weekend. If the end of the school holiday falls on a Friday, it is valid until the Sunday (inclusive) after this last official day of the school holiday.

Christmas holiday 2021/22: 24.12. - 08.01.	29,90
Easter holiday 2022: 11.04. - 23.04.	30,20
Summer holiday 2022: 27.06. - 09.08.	60,40
Autumn holiday 2022: 04.10. - 15.10.	30,20
Christmas holiday 2022/23: 23.12. - 06.01.	30,20

Prices in euros

Learn more online at www.mobil.nrw.



Trips to destinations outside the VRR transport network

EinfachWeiterTicket NRW

The EinfachWeiterTicket NRW lets you travel simply and easily in NRW. It requires a time ticket (monthly ticket/subscription ticket) or a network-wide KombiTicket (see p. 30) of VRR, AVV, WT, or VRS, or a time ticket for the NRW tariff.



The flatrate connection ticket will expand your ticket to rides beyond your network area. The ticket will be valid in any public transport in NRW for six hours from validation. You may change any number of times, but circular trips and return trips are not allowed.

	1st class	2nd class
EinfachWeiterTicket NRW Adult	10,20	6,80
EinfachWeiterTicket NRW Child	5,10	3,40

*younger than 15

Prices in euros

Do you have a BärenTicket and would you also like to travel in 1st class on trips beyond the transport association? Then you need an EinfachWeiterTicket NRW for 1st class.

Important notes

Timetable app

Would you like to travel by bus and rail and do you need information and services for your journey? With the VRR timetable app and the timetable apps from the local transport companies for iOS and Android you can always have your own personal travel companion with you. Simply enter your starting location and your final destination and the app will show the local transport connections you need to take. If there should be any service interruptions during your journey, you shall be informed of this on your smartphone. You can download the apps from the respective app stores.



Bicycle transport

Generally speaking, the transport companies are happy to take along your bicycle. In the interest of all passengers, however, this will depend on the time of day, traffic volume, and the available space. Therefore, please enquire in advance about the respective rules of your transport company. If you want to carry a bicycle in the network area, you generally need a FahrradTicket that will be valid for 24 hours after validation. Some tickets include bicycle transport in the ticket features, however. Pages 14 and 15 will tell you whether your ticket allows you to take along a bike free of charge, or whether you need a FahrradTicket. For a day trip beyond the borders of the network tariff area, you can use the FahrradTagesTicket NRW in combination with a cash ticket or time ticket of the VRR or any other ticket of the NRW tariff.

KombiTicket

The KombiTicket combines the ticket for admission to an event with a ticket for transport on the VRR network. If you attend events such as conferences, concerts, sporting events or amusement parks, then in some cases your admission ticket also serves as a bus and train ticket.

It is easy to find out if this is the case just by taking a look at your ticket. If it is also valid as a KombiTicket, this will be written on the ticket.



The tickets are valid on the day of the event and are good for the trip to and from the event location. You can obtain your KombiTicket from the event organiser or its vendors and at all sales point that have a KombiTicket logo.

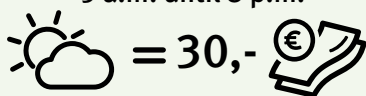
Mobility guarantee

We always want to bring you to your destination speedily. If we are ever unable to do so, e.g. due to congestion, parking offenders, or vehicle issues, you will profit from the mobility guarantee that we offer for all VRR- and NRW-tariff tickets.

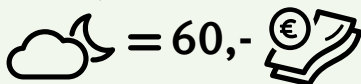
It applies when the local transport you want to use is cancelled or if it is at least 20 minutes behind schedule when leaving the departure stop. You must get on the alternative means of transport chosen within 60 minutes. If you use an IC/EC or ICE, a taxi or a sharing option (e.g. car, bike, e-scooter sharing, on-demand transport) for your trip instead, we will reimburse part of the additional costs arising for it.

Users of the Ticket2000 or BärenTicket can receive **up to EUR 60.00** around the clock. Users of other tickets will receive **up to EUR 30.00** between 5 a.m. and 8 p.m., and **up to EUR 60.00** from 8 p.m. to 5 a.m.

5 a.m. until 8 p.m.



8 p.m. until 5 a.m.



To claim this reimbursement, simply submit your application to your traffic provider within 14 calendar days after the delay. You can get the form for it from your KundenCenter or download it from **www.vrr.de**.

Your contact at the VRR



Abellio Rail GmbH

Kundencenter Remscheid · Schmalkalder Str. 3
42859 Remscheid · info@abellio.de
Free hotline 0800-2235546



Bahnen der Stadt Monheim GmbH

Daimlerstr. 10 a · 40789 Monheim am Rhein
www.bahnen-monheim.de · Tel. 02173/9574-10



Bochum-Gelsenkirchener Straßenbahnen AG

Universitätsstr. 58 · 44789 Bochum
www.bogestra.de · Tel. 0 180 6/50 40 30
(€ 0.20/call from all German phone lines)



Rheinlandbus

BVR Busverkehr Rheinland GmbH

Franz-Etzel-Platz 17 (At the station) · 46483 Wesel
wesel.rheinlandbus@deutschebahn.com
Tel. 02 81/609-5454 · www.rheinlandbus.de



Regio NRW

DB Regio AG, Region NRW

Willi-Becker-Allee 11 · 40227 Düsseldorf
www.bahn.de/nrw · Tel. 0211/91 30 93 33



DSW21 (Dortmunder Stadtwerke AG)

Deggingstr. 40 · 44141 Dortmund
www.bus-und-bahn.de · Tel. 0 180 6/50 40 30
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Duisburger Verkehrsgesellschaft AG

Bungertstr. 27 · 47053 Duisburg
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(€ 0.20/call from all German phone lines)



Ruhrbahn GmbH

Zweigertstr. 34 · 45130 Essen
www.ruhrbahn.de · Tel. 0 180 6/50 40 30
(€ 0.20/call from all German phone lines)



Ruhrbahn Mülheim GmbH

Duisburger Str. 78 · 45479 Mülheim an der Ruhr
www.ruhrbahn.de · Tel. 0 180 6/50 40 30
(€ 0.20/call from all German phone lines)



Hagener Straßenbahn AG

Am Pfannenofen 5 · 58097 Hagen
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KEOLIS Deutschland GmbH & Co.KG

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Kraftverkehr Schwalmthal von der Forst GmbH & Co. KG

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Tel. 0 21 63/94 89 90 · info@linienbus-kreis-viersen.de
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LOOK Busreisen GmbH – “Der vom Niederrhein“

Rheinberger Straße 95a · 47441 Moers
www.look-busreisen.de · Tel. 0 180 6/50 40 30
(€ 0.20/call from all German phone lines)



National Express Rail GmbH

Johannisstraße 60 - 64 · 50668 Köln · Tel. 0221 13 999 444
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www.nationalexpress.de



Niederrheinische Verkehrsbetriebe AG

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NEW mobil und aktiv Mönchengladbach GmbH

Rheinstr. 70 · 41065 Mönchengladbach
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NEW mobil und aktiv Viersen GmbH

Rektoratstr. 18 · 41747 Viersen
www.new-mobil.de · Tel. 0 180 6/50 40 30
(€ 0.20/call from all German phone lines)



NordWestBahn GmbH

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(from landlines € 0.20/call; from mobiles max. € 0.60/call)



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StadtBus Dormagen GmbH (SDG)
Willy-Brandt-Platz 1 · 41539 Dormagen
www.stadtbus-dormagen.de
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Stadtwerke Neuss GmbH
Moselstr. 25–27 · 41464 Neuss
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STOAG Stadtwerke Oberhausen GmbH
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Stadtwerke Solingen GmbH Verkehrsbetrieb
Weidenstr. 10 · 42655 Solingen
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Straßenbahn Herne – Castrop-Rauxel GmbH
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SWK MOBIL GmbH
St. Töniser Str. 124 · 47804 Krefeld
www.swk.de · Tel. 0 180 6/50 40 30
(€ 0.20/call from all German phone lines)

**Transdev Vertrieb GmbH**

Schützenbahn 60 · 45127 Essen · www.transdev-vrr-tickets.de
Tel.: 0201 536 858 17 (local rate, mobile phone rates may be higher) abo-vrr@transdev.de

**Verkehrsgesellschaft der Stadt Velbert mbH**

Am Lindenkamp 33 · 42549 Velbert · www.vgv-velbert.de
Tel. 0 20 51/9 55-2 18

**Verkehrsgesellschaft Ennepe-Ruhr mbH**

Wuppermannshof 7 · 58256 Ennepetal
www.verkehr.de · Tel. 0 180 6/50 40 30
(€ 0.20/call from all German phone lines)

**Vestische Straßenbahnen GmbH**

Westerholter Str. 550 · 45701 Herten
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**VIAS RAIL GmbH Region West**

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**WSW mobil GmbH**

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**Verkehrsverbund Rhein-Ruhr**

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www.vrr.de · Tel. 0 180 6/50 40 34
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Mobile timetable information and ticket purchase with the new VRR App



Do you still have questions?
Our staff will be happy to help you:

Service Telephone 0 180 6/50 40 30
(€ 0.20/call from all German phone lines)

Online timetables

www.vrr.de

Verkehrsverbund Rhein-Ruhr
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We wish you a pleasant journey
your Verkehrsverbund Rhein-Ruhr

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